Using Berkeley SHIP Abroad

Did you know that Berkeley SHIP provides worldwide insurance coverage? Insurance coverage for registered UC Berkeley students enrolled in Berkeley SHIP works basically the same way internationally as within the United States. The important difference is that students may have to pay up front for the medical bills at time of service and get reimbursed upon return to the U.S.

BERKELEY SHIP MEDICAL COVERAGE HIGHLIGHTS FOR THOSE TRAVELING ABROAD

• Emergency room: Pays 100% after $100 co-pay (co-pay waived if admitted) of Aetna network rates. Ancillary services paid at 90% of Aetna network rates after the $300 deductible (deductible is waived for x-rays or labs).
• Most International health care providers will be considered “out of network” and covered at 60% (the out of network rate) of customary and reasonable charges.
• $300 plan deductible applies for most international services.
• SHIP provides additional protection through On Call International’s worldwide medical information and assistance services whenever you travel 100 or more miles away from campus. Visit bit.ly/aetnaberkeley, click “For Members” then click “Travel Assistance” for more information on benefits.

PAYING FOR SERVICES

Students with Berkeley SHIP may have to pay for medical care at time of service and get reimbursed upon return to the United States (some exceptions may apply, such as inpatient care). Students need to submit claims directly to Aetna Student Health for reimbursement within 90 days from date of service.

Documentation must include:

1. Itemized bill with your name, name of provider, date(s) of service(s), condition being treated, type of service(s) being rendered, and notation that YOU paid the bill in full (so Aetna knows to send the reimbursement to you).
2. Aetna’s claim form: Available in the Student Health Insurance Office or online at: aetnastudenthealth.com/schools/aetnaClaim.pdf. Claims can be submitted by fax (859-455-8650) or mail to: Aetna Student Health Claims Administrators, Inc. P.O. Box 981106 El Paso, TX 79998.

IMPORTANT: Notification of Aetna OnCall International is required for all covered services through OnCall. Students must contact Aetna OnCall International (1-866-525-1956 within the U.S. or 00-1-603-328-1956 outside the U.S.) for assistance with locating providers or pharmacies and to open a case for payment of claims.

TIPS

• Get your prescriptions filled before you leave - and get enough medication to cover your entire travel time.

International Travel Care

International Travel Care, commonly known as “the Travel Clinic,” guides members of the campus community in protecting their health while traveling throughout the world. The Travel Clinic uses the most current information available from the Centers for Disease Control, the World Health Organization, and Shoreland’s computerized Travel Health Information Services.

Plan for a healthy and safe trip:

• travel consultation with medical professionals
• immunizations
• advice on preventing illness while traveling
• education on safety concerns related to food, drink, and recreational activities.

Personalized travel care package includes:

• Required and recommended immunizations based on your itinerary, personal history of immunizations, and planned activities during your trip.
• Official International Certificate of Vaccination
• A detailed traveler’s report tailored to your itinerary, including information on malaria, other health risks, and more.
• Prescriptions to prevent malaria and treat traveler’s diarrhea, as appropriate.
• General travel advice on precautionary measures for food, drink, and climate.
• Tips for traveler’s first-aid kit.

uhs.berkeley.edu/students/medical/travel.shtml

To Make a Travel Appointment:

• Schedule your travel care visit six to eight weeks before departure when possible. To schedule, call (510) 643-7177.
• Complete the travel history form (available online) prior to the appointment.
• Bring the completed travel history form and any previous immunization records to your appointment.

Please note: Travel advice is not available by phone. Toward the end of the Fall and Spring semesters, the Travel Clinic appointments get filled quickly, so please schedule your appointment early.