

Medical Care @ the Tang Center FOR VISITING SCHOLARS & STUDENT RESEARCHERS

University Health Services

(510) 642-2000 (Information / Appts.)

[Note: Children must be 17 years or older to receive care]

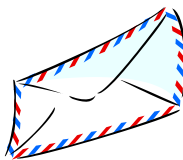
- ✓ Primary Care Clinics Weekdays (M—F) 8 to 6 (except breaks)
 - ✓ Urgent Care Clinic Weekdays (M—F) 8 to 6; Sat 9 to 5 (except breaks)
 - ✓ Ancillary Services
 - Laboratory
 - Radiology (X-rays)
 - Pharmacy
 - CARE Services for Faculty and Staff — (510) 643-7754
 - Advice Nurse / After-Hours Assistance — (510) 643-7197
 - 24 Hour Anthem Blue Cross Nurseline — 877-351-3457
 - Physical Therapy
 - Optometry Clinic & School of Optometry
- ◆ **Alta Bates** is closest hospital with ER services — (510) 204-2500 (ER)

Process for obtaining care and reimbursement:



1. Visit Tang Center for health care services by appointment or drop-in at Urgent Care

2. Take blue "Encounter Form" to Cashier on 1st floor —Fees for services are due same day
3. Ask Cashier for receipt



Claim Form

6. Insurance Company will mail you a refund check & Explanation of Benefits (EOB) in 2-3 weeks

4. Use receipt Cashier gives you to complete Claim Form
5. Mail receipt and form to address on Claim Form

You will receive 80% to 100% reimbursement after Deductible is paid